Coverage Period: 01/01/2024-12/31/2024
Coverage for: Individual | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the Plan would share the cost for covered health care services. NOTE: Information about the cost of this Plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or if you want more detail about your coverage and costs, you can get the complete terms in the Plan document(s) by contacting your Benefits Administrator, by calling 1-866-673-2299 or by visiting us at cooperative.com > My Benefits. For definitions of common terms, such as allowed amount², balance billing,⁵ coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-673-2299 to request a copy.

| Important Questions | Answers | Why this Matters: |
|---|---|--|
| What is the overall deductible? For network providers \$750/individual or \$1,500/family; for out-of-network providers \$1,500/individual or \$3,000/family. | | Generally, you must pay all of the costs, including the <u>allowed amount</u> , ² from <u>providers</u> up to the <u>deductible</u> amount before this <u>Plan</u> begins to pay for covered services. If you have other family members on the <u>Plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care ¹ services and physician office calls administered by network providers are not subject to the deductible. | This <u>Plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>Plan</u> covers certain <u>preventive services</u> ¹ without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> ¹ at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>Plan</u> ? | For <u>network providers</u> \$7,150/individual or \$14,300/family; for <u>out-of-network providers</u> you will continue to incur <u>provider</u> and <u>prescription</u> <u>drug copays</u> for <u>out-of-network providers</u> services. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>Plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. For <u>network providers</u> once you meet your network <u>deductible</u> (\$750/individual or \$1,500/family) and <u>in-network coinsurance</u> maximum (\$0/individual or \$0/family), you will continue to incur <u>provider</u> and <u>prescription drug copays</u> until you reach your <u>network provider out-of-pocket limit</u> . For <u>out-of-network providers</u> once you meet your out-of-network <u>deductible</u> (\$1,500/individual or \$3,000/family) and <u>out-of-network coinsurance</u> maximum (\$1,200/individual or \$2,400/family), you will continue to incur <u>provider</u> and <u>prescription drug copays</u> for <u>out-of-network providers</u> services. |

| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance billing ⁵ charges, out-of-network provider copayment, penalties for failure to obtain Preauthorization ³ for services and health care this Plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
|---|--|---|
| Will you pay less if you use a <u>network</u> <u>provider</u> ? | Yes. See www.cooperative.com My Benefits or call 1-866-673-2299 for a list of network providers. | This <u>Plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the Plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>Plan</u> pays (<u>balance billing</u> ⁵). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . <u>Preauthorization</u> ³ and participation in the Center of Excellence (COE) is mandatory for both bariatric and transplant services. |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other |
|--|---|---|---|---|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$40/office visit, not subject to the deductible. | 20% coinsurance | Subject to <u>allowed amount</u> . ² If you consult with a Teladoc physician for a general medical |
| or clinic | Specialist visit | \$40/office visit, not subject to the deductible. | 20% coinsurance | condition, you pay \$0 copayment /consultation. |
| | Preventive care/screening/ Immunization ¹ | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> . ² Age and gender limitations apply. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>Plan</u> will pay for. |

| Co.,,,,,,,,,, | | What You Will Pay | | Limitations Funantions 9 Others | |
|--|--|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | <u>Diagnostic test</u> (x-ray, blood work) | No charge. | 20% coinsurance | Subject to allowed amount.2 | |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> . ² <u>Preauthorization</u> ³ is required for all non-emergency, outpatient imaging. | |
| If you need drives to | Generic drugs (Tier 1) | Retail, \$15 Mail-order, \$0 | Retail, \$15 Mail-order, \$0 | Covers up to a 30-day supply (retail); up to a 90-day supply (mail | |
| If you need drugs to treat your illness or condition | Preferred brand drugs (Tier 2) | Retail, \$30 Mail-order, \$60 | Retail, \$30 Mail-order, \$60 | order & Exclusive Choice pharmacies). | |
| More information about prescription drug | Non-preferred brand drugs (Tier 3) | Retail, \$50 Mail-order, \$100 | Retail, \$50 Mail-order, \$100 | Subject to <u>allowed amount</u> ² and <u>preauthorization</u> ³ is required for | |
| coverage is available at www.cooperative.com> | Specialty drugs (Tier 4) | Generic: 30% (max \$100) Preferred Brand: 30% (max \$300) | Not covered. | compound drugs greater than \$300, specialty drugs or nonformulary drugs. | |
| • | Specially drugs (Tiel 4) | Non-Preferred Brand: 30% (max \$500) copay/prescription | Not covered. | Generic drugs are available at no cost through the Exclusive Choice network (including mail order). | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> . ² <u>Preauthorization</u> ³ is required for non-emergency inpatient hospital stays. | |
| | Physician/surgeon fees | No charge. | 20% coinsurance | Subject to allowed amount.2 | |
| If you need immediate medical attention | Emergency room care | \$100 <u>copayment</u> , subject to \$750 <u>deductible</u> . | \$100 <u>copayment</u> , subject to \$750 <u>deductible</u> . | Subject to <u>allowed amount</u> , ² <u>copayment</u> or <u>coinsurance</u> and <u>deductible</u> (if applicable). | |
| meulcai allentiun | Emergency medical transportation | No charge. | No charge. | For outpatient Emergency room care | |

| Common | | What You Will Pay | | Limitations, Exceptions, & Other |
|-----------------------------|-------------------------------------|---|---|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Urgent care: Part of a hospital | \$100 <u>copayment</u> , subject to \$750 <u>deductible</u> . | \$100 <u>copayment</u> , subject to \$750 <u>deductible</u> . | visits that are not an actual medical emergency at an out-of-network provider will be subject to the out-of-network deductible and coinsurance. Note: Urgent care is paid as an office visit, unless it is part of a hospital urgent care center. |
| | Urgent care: Not part of a hospital | \$40/office visit, not subject to the deductible. | 20% coinsurance | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> . ² <u>Preauthorization</u> ³ is required for non-emergency inpatient hospital stays. |
| | Physician/surgeon fee | No charge. | 20% coinsurance | Subject to allowed amount.2 |

| 0 | | What You Will Pay | | Livitations Forestions 9 Other |
|--|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Outpatient services | \$40/office visit, not subject to the deductible. | 20% coinsurance | Subject to allowed amount.2 |
| If you need mental health, behavioral health, or substance abuse services | Inpatient services | No charge. | 20% coinsurance | Teladoc is paid at 100% after you meet your office copay. Teladoc fees are waived for services received through December 31, 2024. Preauthorization ³ is required for non-emergency inpatient hospital stays. Partial hospitalization benefits are considered at the inpatient services benefit level. |
| | Office visits | \$40/office visit, not subject to the deductible. | 20% coinsurance | Cost sharing does not apply to certain preventive services.1 |
| If you are pregnant | Childbirth/delivery professional service | No charge. | 20% coinsurance | Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| | Childbirth/delivery facility services | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> . ² <u>Preauthorization</u> ³ is required for non-emergency inpatient hospital stays. |

| Common | | What You Will Pay | | Limitations Evacutions 9 Other |
|---|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Home health care | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> ² and <u>preauthorization</u> . ³ Limited to 100 visits/ year. |
| | | | | Subject to <u>allowed amount.</u> ² <u>Preauthorization</u> ³ is required after visit limitation has been reached. |
| | Rehabilitation services | No charge. | 20% coinsurance | Restorative speech therapy and chiropractic services are limited to 25 visits each. |
| If you need help | | | | Acupuncture, physical, occupational, and massage therapy are limited to a combined 25 visits. |
| recovering or have other special health needs | Habilitation services | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> ² and <u>preauthorization</u> . ³ |
| liccus | Skilled nursing care | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> ² and <u>preauthorization</u> ³ and limited to 90-day limit. |
| | <u>Durable medical equipment</u> No charge. | No charge. | 20% coinsurance | Subject to <u>allowed amount</u> ² and <u>preauthorization</u> ³ is required (if the dollar amount is equal to or greater than the following amounts) for rentals \$500, prosthesis \$1,000 and purchases \$1,500. |
| | Hospice services | No charge. | No charge. | Subject to <u>allowed amount</u> . ² Lifetime maximum for <u>hospice</u> <u>services</u> is \$50,000. |
| | Children's eye exam | Not covered. | Not covered. | |
| If your child needs dental or eye care | Children's glasses | Not covered. | Not covered. | No coverage for this service. |
| delital of eye cale | Children's dental check-up | Not covered. | Not covered. | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or Plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Eye exam

- Glasses
- Infertility treatment
- Long-term care

- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your Plan document.)

- Acupuncture
- Bariatric surgery

- Chiropractic care
- Hearing aids

- Non-emergency care when traveling outside the U.S.⁴
- Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact the Plan at 1-866-673-2299. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>Plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>Plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>Plan</u>. For more information about your rights, this notice, or assistance, contact Cooperative Benefit Administrators, Inc. at 1-866-673-2299. You may also contact the Department of Labor's Employee Benefits Security Administration at

1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this Plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this Plan meet the Minimum Value Standards? Yes.

If your <u>Plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-673-2299.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-673-2299.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-673-2299.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-673-2299.

Other Information:

- Preventive Services, Preventive Care: Under Section 2713 of the Affordable Care Act, the Plan must provide coverage for a range of preventive services and may not impose Cost sharing (such as copayments, deductibles, or co-insurance) on participants receiving these services. The required preventive services come from recommendations made by four expert medical and scientific bodies the U.S. Preventive services Task Force (USPSTF), the Advisory Committee on Immunization Practices (ACIP), the Health Resources and Services Administration's (HRSA's) Bright Futures Project, and HRSA and the Institute of Medicine (IOM) committee on women's clinical preventive services. Only preventive services recommended by one of these four groups are covered without Cost sharing.
- Allowed Amount: <u>UCR</u> Referred to as Reasonable and Customary (R&C) Rates in the medical <u>Plan</u> materials, <u>allowed amounts</u> are the current, most common rates in a geographic area for a particular treatment or service. They are researched and reviewed by Cooperative Benefit Administrators, Inc. (CBA) on a regular basis.
- 3 Preauthorize, Prior Authorization, or Prior Approval:
 - Medical Plan Services and Supplies. Failure to receive <u>preauthorization</u> for medical necessity will result in a 20% reduction in charges considered covered by the medical <u>Plan</u>. If such services or supplies are later determined not to be <u>medically necessary</u>, the services or supplies will be denied and not eligible for coverage under the medical <u>Plan</u>. You will be responsible for requesting <u>preauthorization</u> and the expenses for failure to obtain <u>preauthorization</u>.
 Exception: If you access the Choice Plus <u>network</u>, the <u>provider</u> is responsible for your <u>preauthorization</u> of an in-patient hospital admission and the expenses for failure to obtain <u>preauthorization</u>.
 - Prescription Drugs and Supplies. Compound drugs greater than \$300 and certain drugs and drug classes require Prior Authorization by CBA or CVS
 Caremark. Refer to your medical Plan summary plan description for more information or contact CBA at 1-866-673-2299.
- Coverage While Traveling Outside the United States: In order for a service obtained outside the U.S. to be covered, the information provided to the Plan must include the following: the service must be a recognized service in the U.S.; all provider billings and/or records must be translated into English; bills must clearly show the patient's name, provider's name, date of service, diagnosis and a description of the services rendered; and the current money exchange rate needs to be provided with the bill showing the daily rate for the dates the services were rendered. The participant is required to pay for all services up front before submitting charges to the Plan.
- Surprise billing and the No Surprises Act: There are certain <u>balance billing</u> protections to protect consumers from getting a balance bill calculated at the <u>out-of-network</u> rate for <u>out-of-network</u> emergency services or when consumers have a scheduled procedure at an <u>in-network</u> hospital or surgery facility and are seen by an <u>out-of-network provider</u>. Note that some <u>balance billing</u> protections are waivable. Click <u>here</u> for more information.

To see examples of how this <u>Plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this Plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the Plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby | |
|---|--|
| months of in-network pre-natal care and a | |
| hospital delivery) | |

| 9 | months of in-network pre-natal care and | a |
|---|---|---|
| | hospital delivery) | |
| | | |

| \$750 |
|-------|
| \$40 |
| 0% |
| 0% |
| |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|
| | |

| In this example, Peg would pay: | | | |
|---------------------------------|-------|--|--|
| Cost Sharing*** | | | |
| <u>Deductibles</u> * | \$750 | | |
| <u>Copayments</u> | \$40 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions \$0 | | | |
| The total Peg would pay is | \$790 | | |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| ■ Specialist copayment | |
|---------------------------------|--|
| Hospital (facility) coinsurance | |
| Other coinsurance | |

■ The Plan's overall deductible

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | |

In this example. Joe would pay:

| Cost Sharing*** | | | |
|----------------------------|---------|--|--|
| <u>Deductibles</u> | \$750 | | |
| Copayments | \$400 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Joe would pay is | \$1,150 | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| \$750 | ■ The Plan's overall deductible | \$750 |
|-------|-----------------------------------|-------|
| \$40 | ■ Specialist copayment | \$40 |
| 0% | ■ Hospital (facility) coinsurance | 0% |
| 0% | Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| To | otal Example Cost | \$2,800 |
|----|-------------------|---------|
| | | |

In this example. Mia would pay:

| Coot Charing*** | | |
|----------------------------|-------|--|
| Cost Sharing*** | | |
| <u>Deductibles</u> | \$750 | |
| Copayments** | \$220 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$970 | |

*Note: This charge does NOT include facility charges for the newborn baby. Charges for the newborn baby would be subject to an individual deductible.

The Plan would be responsible for the other costs of these EXAMPLE covered services.

^{**}Note: This Plan has other copayments for emergency room care included in this coverage example. Review the charts in this SBC to determine how much you pay for covered emergency room care.

^{***}Note: These cost sharing examples are based on generic prescription drugs.