




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [Plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [Plan](#) (called the [premium](#)) will be provided separately.** For more information about your coverage, or if you want more detail about your coverage and costs, you can get the complete terms in the [Plan](#) document(s) by contacting your Benefits Administrator, by calling 1-866-673-2299 or by visiting us at [cooperative.com](http://cooperative.com) > My Benefits. For definitions of common terms, such as [allowed amount](#),<sup>2</sup> [balance billing](#),<sup>5</sup> [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. **You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-866-673-2299 to request a copy.**

Important Questions	Answers	Why this Matters:
<p>What is the overall <a href="#">deductible</a>?</p>	<p>For <a href="#">network providers</a> \$3,000/individual or \$6,000/family; for <a href="#">out-of-network providers</a> \$6,000/individual or \$12,000/family.</p>	<p>Generally, you must pay all of the costs, including the <a href="#">allowed amount</a>,<sup>2</sup> from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">Plan</a> begins to pay for covered services. If you have other family members on the <a href="#">Plan</a>, the overall family <a href="#">deductible</a> must be met before the <a href="#">Plan</a> begins to pay for covered services for an individual.</p>
<p>Are there services covered before you meet your <a href="#">deductible</a>?</p>	<p>Yes. <a href="#">Preventive care</a><sup>1</sup> services administered by <a href="#">network providers</a> are not subject to the <a href="#">deductible</a>.</p>	<p>This <a href="#">Plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">Plan</a> covers certain <a href="#">preventive services</a><sup>1</sup> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a>. See a list of covered <a href="#">preventive services</a><sup>1</sup> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>.</p>
<p>Are there other <a href="#">deductibles</a> for specific services?</p>	<p>No.</p>	<p>You don't have to meet <a href="#">deductibles</a> for specific services.</p>
<p>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">Plan</a>?</p>	<p>For <a href="#">network providers</a> \$3,000/individual or \$6,000/family; for <a href="#">out-of-network providers</a> \$9,000/individual or \$18,000/family.</p>	<p>The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. For <a href="#">network providers</a> once you meet your network <a href="#">deductible</a> (\$3,000/individual or \$6,000/family) and <a href="#">in-network coinsurance</a> maximum (\$0/individual or \$0/family), you will meet your <a href="#">network provider out-of-pocket limit</a>. For <a href="#">out-of-network providers</a> once you meet your out-of-network <a href="#">deductible</a> (\$6,000/individual or \$12,000/family) and <a href="#">out-of-network coinsurance</a> maximum (\$3,000/individual or \$6,000/family), you will meet your <a href="#">out-of-network provider out-of-pocket limit</a>.</p>

<p><b>What is not included in the <u>out-of-pocket limit</u>?</b></p>	<p><u>Premiums</u>, <u>balance-billing</u><sup>5</sup> charges, penalties for failure to obtain <u>Preauthorization</u><sup>3</sup> for services and health care this <u>Plan</u> doesn't cover.</p>	<p>Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u>.</p>
<p><b>Will you pay less if you use a <u>network provider</u>?</b></p>	<p>Yes. See <a href="http://www.cooperative.com">www.cooperative.com</a>&gt; My Benefits or call 1-866-673-2299 for a list of <u>network providers</u>.</p>	<p>This <u>Plan</u> uses a provider <u>network</u>. You will pay less if you use a <u>provider</u> in the Plan's <u>network</u>. You will pay the most if you use an <u>out-of-network provider</u>, and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>Plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.</p>
<p><b>Do you need a <u>referral</u> to see a <u>specialist</u>?</b></p>	<p>No.</p>	<p>You can see the <u>specialist</u> you choose without a <u>referral</u>. <u>Preauthorization</u><sup>3</sup> and participation in the Center of Excellence (COE) is mandatory for both bariatric and transplant services.</p>

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> If you consult with a Teladoc physician for a general medical condition, you pay \$55/consultation until <a href="#">deductible</a> is met. Teladoc fees are waived for services received through December 31, 2024.
	<a href="#">Specialist</a> visit	No charge.	20% <a href="#">coinsurance</a>	
	<a href="#">Preventive care/screening/</a> Immunization <sup>1</sup>	No charge.	20% <a href="#">coinsurance</a>	
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup>
	Imaging (CT/PET scans, MRIs)	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> <a href="#">Preauthorization</a> <sup>3</sup> is required for all non-emergency, outpatient imaging.

<p><b>If you need drugs to treat your illness or condition</b>                  More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.cooperative.com">www.cooperative.com</a>&gt; My Benefits</p>	Generic drugs (Tier 1)	No charge.	20% <a href="#">coinsurance</a>	<p>Covers up to a 30-day supply (retail); up to a 90-day supply (mail order &amp; Exclusive Choice pharmacies).                  Subject to <a href="#">allowed amount</a><sup>2</sup> and <a href="#">preauthorization</a><sup>3</sup> is required for compound drugs greater than \$300, and specialty drugs and nonformulary drugs.                  Generic preventive drugs are available at no cost through the Exclusive Choice <a href="#">network</a> (including mail order).</p>
	Preferred brand drugs (Tier 2)	No charge.	20% <a href="#">coinsurance</a>	
	Non-preferred brand drugs (Tier 3)	No charge.	20% <a href="#">coinsurance</a>	
	<a href="#">Specialty drugs</a> (Tier 4)	No charge.	Not covered.	
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., ambulatory surgery center)	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> <a href="#">Preauthorization</a> <sup>3</sup> is required for non-emergency inpatient hospital stays.
	Physician/surgeon fees	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup>
<p><b>If you need immediate medical attention</b></p>	<a href="#">Emergency room care</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> , <sup>2</sup> <a href="#">copayment</a> or <a href="#">coinsurance</a> and <a href="#">deductible</a> (if applicable).
	<a href="#">Emergency medical transportation</a>	No charge.	No charge.	
	<a href="#">Urgent care</a> : Part of a hospital	No charge.	20% <a href="#">coinsurance</a>	<p><b>For outpatient <a href="#">Emergency room care</a> visits that are not an actual medical emergency at an <a href="#">out-of-network provider</a> will be subject to the out-of-network <a href="#">deductible</a> and <a href="#">coinsurance</a>.</b></p> <p><b>Note:</b> <a href="#">Urgent care</a> is paid as an office visit, unless it is part of a hospital <a href="#">urgent care</a> center.</p>
	<a href="#">Urgent care</a> : Not part of a hospital	No charge.	20% <a href="#">coinsurance</a>	

<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> <a href="#">Preauthorization</a> <sup>3</sup> is required for non-emergency inpatient hospital stays.
	Physician/surgeon fee	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup>
<b>If you need mental health, behavioral health, or substance abuse services</b>	Outpatient services	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> If you consult with a Teladoc psychiatrist, you pay \$220 for the initial consultation and \$100 for each subsequent consultation until the <a href="#">deductible</a> is met. Teladoc fees are waived for services received through December 31, 2024.
	Inpatient services	No charge.	20% <a href="#">coinsurance</a>	If you consult with a Teladoc mental health, behavioral health, or substance abuse provider other than a psychiatrist, you pay \$90 per consultation until the <a href="#">deductible</a> is met. Teladoc fees are waived for services received through December 31, 2024. Applicable in-network coinsurance applies after the <a href="#">deductible</a> is met. <a href="#">Preauthorization</a> <sup>3</sup> is required for non-emergency inpatient hospital stays. Partial <a href="#">hospitalization</a> benefits are considered at the inpatient services benefit level.
<b>If you are pregnant</b>	Office visits	No charge.	20% <a href="#">coinsurance</a>	<a href="#">Cost sharing</a> does not apply to certain <a href="#">preventive services</a> . <sup>1</sup> Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).

	Childbirth/delivery professional services	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> <a href="#">Preauthorization</a> <sup>3</sup> is required for non-emergency inpatient hospital stays.
	Childbirth/delivery facility services	No charge.	20% <a href="#">coinsurance</a>	
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> <sup>2</sup> and <a href="#">preauthorization</a> . <sup>3</sup> Limited to 100 visits/ year.
	<a href="#">Rehabilitation services</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> . <sup>2</sup> <a href="#">Preauthorization</a> <sup>3</sup> is required after visit limitation has been reached. Restorative speech therapy and chiropractic services are limited to 25 visits each. Acupuncture, physical, occupational, and massage therapy are limited to a combined 25 visits.
	<a href="#">Habilitation services</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> <sup>2</sup> and <a href="#">preauthorization</a> . <sup>3</sup>
	<a href="#">Skilled nursing care</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> <sup>2</sup> and <a href="#">preauthorization</a> <sup>3</sup> and limited to 90-day limit.
	<a href="#">Durable medical equipment</a>	No charge.	20% <a href="#">coinsurance</a>	Subject to <a href="#">allowed amount</a> <sup>2</sup> and <a href="#">preauthorization</a> <sup>3</sup> is required (if the dollar amount is equal to or greater than the following amounts) for rentals \$500, prosthesis \$1,000 and purchases \$1,500.
	<a href="#">Hospice services</a>	No charge.	No charge.	Subject to <a href="#">allowed amount</a> . <sup>2</sup> Lifetime maximum for <a href="#">hospice services</a> is \$50,000.

<b>If your child needs dental or eye care</b>	Children's eye exam	Not covered.	Not covered.	No coverage for these services.
	Children's glasses	Not covered.	Not covered.	
	Children's dental check-up	Not covered.	Not covered.	

### Excluded Services & Other Covered Services:

**Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [Plan](#) document for more information and a list of any other [excluded services](#).)**

- |                       |                         |                            |
|-----------------------|-------------------------|----------------------------|
| • Cosmetic surgery    | • Glasses               | • Routine eye care (Adult) |
| • Dental care (Adult) | • Infertility treatment | • Routine foot care        |
| • Eye exam            | • Long-term care        | • Weight loss programs     |

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [Plan](#) document.)**

- |                     |                     |   |
|---------------------|---------------------|---|
| • Acupuncture       | • Chiropractic care | • Non-emergency care when traveling outside U.S. <sup>4</sup> |
| • Bariatric surgery | • Hearing aids      | • Private-duty nursing  |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact the [Plan](#) at 1-866-673-2299. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [Plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [Plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [Plan](#). For more information about your rights, this notice, or assistance, contact Cooperative Benefit Administrators, Inc. at 1-866-673-2299. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this Plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this Plan meet the Minimum Value Standards? Yes.**

If your [Plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-673-2299.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-673-2299.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-673-2299.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-866-673-2299.



## Other Information:

- 1 **Preventive Services, Preventive Care:** Under Section 2713 of the Affordable Care Act, the [plan](#) must provide coverage for a range of [preventive services](#) and may not impose cost-sharing (such as [copayments](#), [deductibles](#), or co-insurance) on participants receiving these services. The required [preventive services](#) come from recommendations made by four expert medical and scientific bodies – the U.S. Preventive Services Task Force (USPSTF), the Advisory Committee on Immunization Practices (ACIP), the Health Resources and Services Administration’s (HRSA’s) Bright Futures Project, and HRSA and the Institute of Medicine (IOM) committee on women’s clinical [preventive services](#). Only [preventive services](#) recommended by one of these four groups are covered without cost-sharing.
- 2 **Allowed Amount:** [UCR](#) - Referred to as Reasonable and Customary (R&C) Rates in the medical [Plan](#) materials, [allowed amounts](#) are the current, most common rates in a geographic area for a particular treatment or service. They are researched and reviewed by Cooperative Benefit Administrators, Inc. (CBA) on a regular basis.
- 3 **Preauthorize, Prior Authorization, or Prior Approval:**
  - **Medical Plan Services and Supplies.** Failure to receive [preauthorization](#) for medical necessity will result in a 20% reduction in charges considered covered by the medical [Plan](#). If such services or supplies are later determined not to be [medically necessary](#), the services or supplies will be denied and not eligible for coverage under the medical [Plan](#). You will be responsible for requesting [preauthorization](#) and the expenses for failure to obtain [preauthorization](#). Exception: If you access the Choice Plus [network](#), the [provider](#) is responsible for your [preauthorization](#) of a hospital in-patient admission and the expenses for failure to obtain [preauthorization](#).
  - **Prescription Drugs and Supplies.** Compound drugs greater than \$300 and certain drugs and drug classes require Prior Authorization by either CBA or CVS Caremark. Refer to your medical [Plan](#) summary plan description for more information or contact CBA at 1-866-673-2299.
- 4 **Coverage While Traveling Outside the United States:** In order for a service obtained outside the U.S. to be covered, the information provided to the [Plan](#) must include the following: the service must be a recognized service in the U.S.; all [provider](#) billings and/or records must be translated into English; bills must clearly show the patient’s name, [provider’s](#) name, date of service, diagnosis and a description of the services rendered; and the current money exchange rate needs to be provided with the bill showing the daily rate for the dates the services were rendered. The participant is required to pay for all services up front before submitting charges to the [Plan](#).
- 5 **Surprise billing and the No Surprises Act:** There are certain [balance billing](#) protections to protect consumers from getting a balance bill calculated at the [out-of-network](#) rate for [out-of-network emergency services](#) or when consumers have a scheduled procedure at an [in-network](#) hospital or surgery facility and are seen by an [out-of-network provider](#). Note that some [balance billing](#) protections are waivable. Click [here](#) for more information.

*To see examples of how this [Plan](#) might cover costs for a sample medical situation, see the next section.*

**About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this [Plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [Plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
 (9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">Plan's</a> overall <a href="#">deductible</a> *	\$3,000
■ <a href="#">Specialist copayment</a>	\$0
■ Hospital (facility) <a href="#">coinsurance</a>	0%
■ Other <a href="#">coinsurance</a>	0%

**This EXAMPLE event includes services like:**

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

**Total Example Cost** **\$12,700**

**In this example, Peg would pay:**

Cost Sharing	
<a href="#">Deductibles</a> *	\$3,000
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What isn't covered	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$3,000</b>

**Managing Joe's Type 2 Diabetes**  
 (a year of routine in-network care of a well-controlled condition)

■ The <a href="#">Plan's</a> overall <a href="#">deductible</a>	\$3,000
■ <a href="#">Specialist copayment</a>	\$0
■ Hospital (facility) <a href="#">coinsurance</a>	0%
■ Other <a href="#">coinsurance</a>	0%

**This EXAMPLE event includes services like:**

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

**Total Example Cost** **\$5,600**

**In this example, Joe would pay:**

Cost Sharing	
<a href="#">Deductibles</a>	\$3,000
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What isn't covered	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$3,000</b>

**Mia's Simple Fracture**  
 (in-network emergency room visit and follow up care)

■ The <a href="#">Plan's</a> overall <a href="#">deductible</a>	\$3,000
■ <a href="#">Specialist copayment</a>	\$0
■ Hospital (facility) <a href="#">coinsurance</a>	0%
■ Other <a href="#">coinsurance</a>	0%

**This EXAMPLE event includes services like:**

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

**Total Example Cost** **\$2,800**

**In this example, Mia would pay:**

Cost Sharing	
<a href="#">Deductibles</a>	\$2,800
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What isn't covered	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$2,800</b>

**\*Note:** This charge does **NOT** include facility charges for the newborn baby. Charges for the newborn baby would be subject to the family [deductible](#). If you have family coverage, you must meet the family [deductible](#) before this [Plan](#) begins to pay for covered services.