

# **AUTOMATIC PAYMENTS**



Life is busy and it can feel overwhelming when managing your monthly bills. With Auto Pay you will experience the convenience of securely automating your monthly bill with just a couple quick steps.

Experience the convenience of securely automating your monthly bill.

#### HOW CAN AUTO PAY HELP YOU MANAGE YOUR BILL?

Our SmartHub Auto Pay option is a simple, easy to use solution to manage your monthly bill.

With our current advancements in online payment security, you should never have to feel overwhelmed or hesitant setting up your monthly bills on Auto Pay.

You deserve to experience the convenience of setting and forgetting your monthly bill. Enjoy the benefits of Auto Pay:

- Avoid late fees and service interruptions.
- Have peace of mind knowing your bills are up to date
- Get back more time by securely automating your bill payments
- Easily control all of your payment settings

**Billing & Payments:** Save time with the automation of Auto Pay. Enjoy the convenience of being able to set it and forget it while avoiding the possibility of missed payments, late fees, and service interruptions.



# WHAT WILL YOU NEED TO ACTIVATE SMARTHUB AUTO PAY?

You will need to have created a SmartHub account with your email address and your account number, your account number can be located on your monthly bill or in your SmartHub account.

#### **HOW WILL YOU ACTIVATE AUTO PAY?**

#### **Step 1: Login to your SmartHub Account**

If you haven't registered yet, download the app or visit our web portal to get started. You can find the registration button on our SmartHub support page at domain.com/smarthub.

# Step 2: Set-Up Auto Pay Billing

**Step 3: Enjoy the convenience** of having your bill paid on time every month.

# **Mobile App Downloads:**

For information on how to download our free, secure SmartHub app from the Apple or Google Play stores, visit our SmartHub support page at <a href="https://coastal.coop/my-account/ways-to-pay/">https://coastal.coop/my-account/ways-to-pay/</a>

#### ATTENTION CURRENT AUTO PAY MEMBERS:

After you register your account in SmartHub, to keep your scheduled payments on track you will be required to reenter your Auto Pay information.



### **NEED ASSISTANCE?**

If you have any questions, you may contact us by sending an email to coastal.electric@coastal.coop or calling 843-538-5700.